

From:

Invoice No.

Ship To:



Attn: Consumer Returns Department
955 Francisco St.
Torrance, CA 90502

DVS RETURN AND EXCHANGE FORM

Credit can only be issued if the product is returned in its **ORIGINAL CONDITION**, in its **ORIGINAL PACKAGING**. Items must be returned within 30 days of purchase. For questions regarding a return send email to: onlineorders@dvsshoes.com. For our complete return policy please go to: <http://www.dvsshoes.com/ReturnPolicy/DVStreturnform.pdf>

Return Instructions:

1. YOU DO NOT NEED TO CALL FOR A RETURN AUTHORIZATION – Just fill out this form and enclose it in the box.
2. Repack the Item(s) in the original carton or a sturdy box and place the above mailing label on the package. You must include the Original receipt. If the Original Receipt is not available, include the order number, name and address. Otherwise the return cannot be accepted.
3. Return package via UPS Ground Service or Insured US Mail. Customer is responsible for appropriate shipping in returns and exchanges.
4. Unless specified below, all refunds will be made to the same credit card used on the original order.
5. Exchanges will only be made on like items, size or color. Return shipping to customer will not be charged for exchanged items.
6. Refunds will be given in the amount totaling returned items minus shipping.
7. Any item being returned for WARRANTY CONSIDERATION must be accompanied by a receipt. Before being repaired or replaced, items are inspected by DVS and/or the manufacturer. Please be specific in describing the defect.

Please check the appropriate box: Exchange Refund (in form of original payment)

Item(s)	QTY	DESCRIPTION	REASON FOR RETURN
Being Returned			

INVOICE NO. _____

To Be	QTY	DESCRIPTION	SIZE/COLOR	PRICE EACH
Exchanged For				

Thanks for choosing DVS Shoe Company